

Our Commercial Preventative Maintenance Plans are an easy way to have one less worry as a business owner.

Regular maintenance of your heating and hot water units helps keep your natural gas equipment reliable and efficient, which in turn assists in keeping operating costs down. And with your equipment operating at peak efficiency, you'll be saving money and reducing greenhouse gas emissions.

A preventative maintenance plan is important for several reasons:

- Prevents costly and unplanned downtime
- Controls emergency service costs
- Ensures proper maintenance and upkeep of equipment
- Extends equipment life
- Increases equipment's operating efficiency

Expert Service

We'll provide the service you need when you need it, and will ensure a full cleaning is conducted annually. We're here to serve you - 24 hours a day, 7 days a week, 365 days a year.

Safety Assured

Our Commercial Preventative Maintenance Plans help to keep your equipment operating safely, so that you have peace of mind all year round. Our expert technicians provide 24 hour emergency service, will instruct you and your staff on proper system operation, and will make sure your equipment is operating as safely as possible on each visit.

Preventative Maintenance Plan Options

Choose the coverage that best suits your business' needs:

Commercial Cleaning Plan

Includes an annual cleaning of your natural gas heating appliance and 25% off regular commercial labour rates on regular and after hours service calls*.

• If you purchase the Commercial Cleaning Plan, you can also add a Water Heater Cleaning Plan with the same level of coverage.

Commercial Protection Plan

Includes an annual cleaning of your natural gas heating appliance, plus complete labour and parts coverage for all components inside the appliance casing. With the Commercial Protection Plan, all service call charges will be covered, 24 hours a day, 7 days a week*.

• If you purchase the Commercial Protection Plan, you can also add a Water Heater Protection Plan with the same level of coverage.

Coverage Comparison

Without a Preventative Maintenance Plan to back you up, service can be very expensive.

	Without Plan	Commercial Cleaning Plan	Commercial Protection Plan
Annual Cleaning	X	✓	✓
Regular Service Mon – Fri, 8am - 5pm	Regular Commercial Labour Rate	25% Off Regular Commercial Labour Rate	✓
Overtime Service After business hours	1.5X Regular Commercial Labour Rate	1.5X Preferred Commercial Labour Rate	✓
Truck Charge	\$40	\$40	✓
Parts	Retail Price	Retail Price	✓
Monthly Payment Option	X	X	✓
Unlimited Service Calls	X	X	✓
Free 24 hour Service	X	X	✓

Eligibility

The Commercial Cleaning Plan and Commercial Protection Plan are available for the following natural gas heating appliances:

- Boilers
- Furnaces
- Combo Boilers with Air Handler
- Radiant Tube Heaters
- Infrared Heaters
- Unit Heaters

The Water Heater Cleaning Plan and Water Heater Protection Plan are available for the following natural gas water heater units:

- Tank type water heater
- Indirect tank water heater
- Tankless water heater

Request a Quote

Pricing of your maintenance plan(s) will be customized by one of our expert service representatives.

Contact us for a quote or for more information at **1-800-994-2762** or email us at **EGNB-ServiceBox@enbridge.com**.

Once enrolled, your Commercial Preventative Maintenance Plan will be automatically renewed every year for your convenience (unless cancellation is requested).

*Excludes heat exchanger in heating appliances, and vessels/liners in water heaters. See terms and conditions for full details.

www.naturalgasnb.com

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Take comfort.



Our Residential Protection Plans provide peace of mind you can count on. They protect you from the high costs and the inconvenience of unexpected problems with your natural gas system. If there is ever a problem, we're right here to serve you, 24 hours a day, 7 days a week, 365 days a year.

Comprehensive Coverage

Diagnosis, repair, replacement of parts and adjustments are absolutely free for items covered by your plan.* You pay only the cost of the plan. That's it.

Annual Maintenance

A well maintained system runs more efficiently and can increase the life expectancy of your equipment. Included in your plan is an annual equipment check.* Every year our expert technicians will thoroughly clean and inspect your equipment to ensure it is working as efficiently as possible.

Safety Assured

Our Residential Protection Plans not only ensure efficiency; they also ensure safety. Our expert technicians will make sure your equipment is operating as safely as possible, so that you have peace of mind all year round.

Residential Protection Plans

(Available to Residential Rate Class Customers)

Heating Protection Plan

You can get a Heating Protection Plan for your natural gas furnace, boiler, combination boiler or fireplace.

Water Heater Protection Plan

If you purchase a Heating Plan, you can easily add additional protection for your natural gas water heater (indirect, tank type, or tankless).

Cooling Protection Plan

You can also get a Cooling Protection Plan for your central air conditioning unit.

Affordable Coverage

Heating Protection Plan*

Furnace	\$16.66 per month + HST
Boiler	\$20.83 per month + HST
Combination Boiler (includes air handler)	\$24.95 per month + HST
Fireplace (Serviced during regular business hours only)	\$13.95 per month + HST

Water Heater Protection Plan*

(must be currently enrolled in a Heating Protection Plan)

Indirect Fired Water Heater	\$4.95 per month + HST
Tank Type Water Heater	\$6.95 per month + HST
Tankless Water Heater	\$11.95 per month + HST

Cooling Protection Plan*

Air Conditioner	\$16.66 per month + HST
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Savings

Without a Residential Protection Plan to back you up, equipment repairs can be very expensive. A Protection Plan can save you a lot of money.

Heating Protection Plan:

Parts & Labour Costs	With Plan	Without Plan
Furnace Ventor Motor	\$0	\$492
Annual Maintenance	\$0	\$119

Water Heater Protection Plan:

Parts & Labour Costs	With Plan	Without Plan
Gas Valve	\$0	\$406
Blower Motor	\$0	\$381

Cooling Protection Plan:

Parts & Labour Costs	With Plan	Without Plan
Condenser Fan Motor	\$0	\$450
Annual Maintenance	\$0	\$119

Are You Eligible?

A Heating Protection Plan is available to residential customers currently heating with one of the following natural gas appliances (must be under 400,000 BTU's): furnace, boiler, or combination boiler. Fireplace coverage is available for units fewer than 50,000 BTU's and under 10 years of age at time of enrollment.

A Water Heater Protection Plan is available only if you are currently enrolled in a Heating Protection Plan.*

A Cooling Protection Plan is available to residential customers with an electric powered central air conditioning unit with 3 tonnes or less of cooling capacity.*

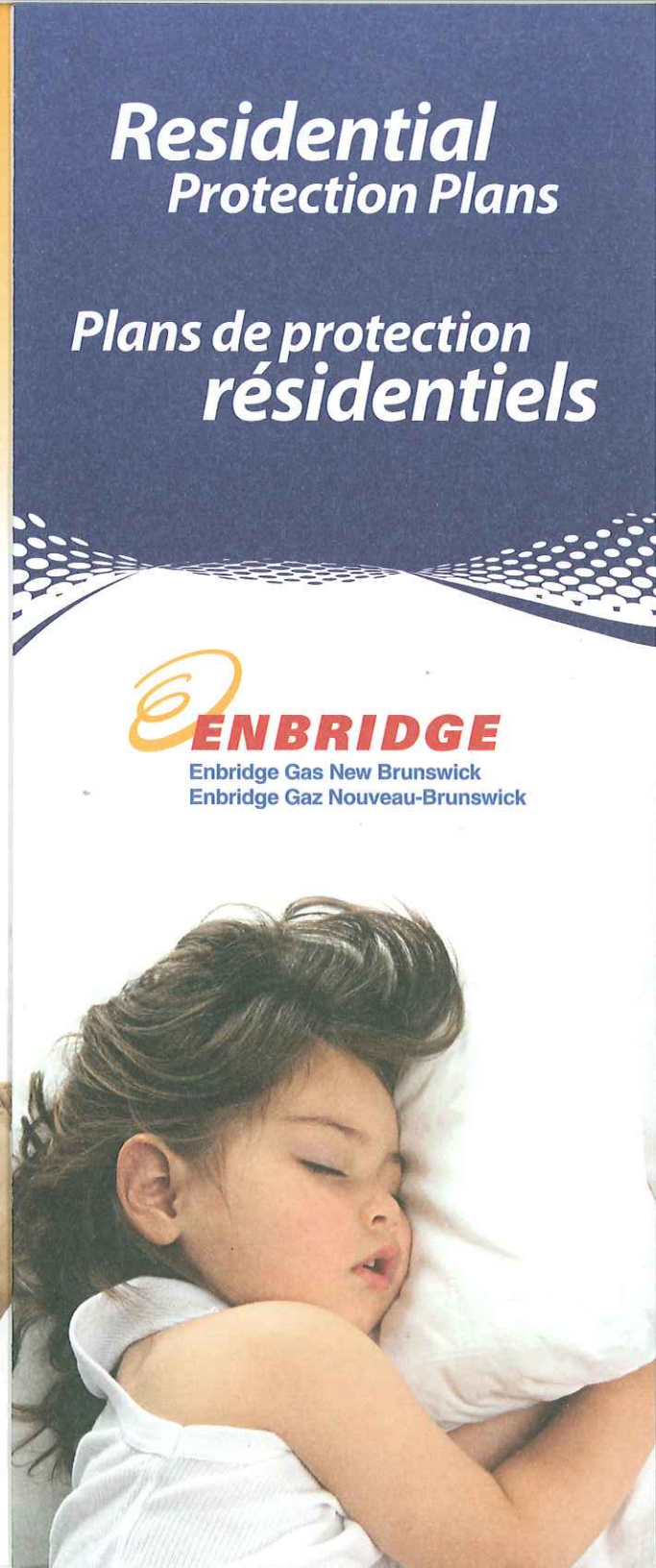
Enroll

Sign up for a Residential Protection Plan today. It's easy and there is no pre-enrollment inspection required. Your coverage will begin 10 days from the date you sign up.

To sign up, or for more information, call us at **1-800-994-2762** or visit us at **www.naturalgasnb.com**.

**Protection Plans - very small,
but very smart, investments.**

* Subject to the Residential Protection Plan terms and conditions. To obtain a copy visit www.naturalgasnb.com or call 1-800-994-2762.



Residential Protection Plans

Plans de protection résidentiels

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