

# Understanding Your Bill

Enbridge Gas New Brunswick is here to help you use natural gas efficiently, economically and safely. You can also count on us for courteous and efficient service from our trained employees who will answer your questions and respond to your requests. You can reach us at 1-800-994-2762 between 8 a.m. and 6 p.m., Monday through Friday, or online at [www.naturalgasnb.com](http://www.naturalgasnb.com).

1. The service address where natural gas is supplied.
2. The mailing address where the bill is sent.
3. The number of days in the current billing period.
4. Meter readings used for billing purposes.
5. Your current rate class. See the back of your bill for a full explanation.
6. The Gigajoule (GJ) conversion factor used to convert from cubic metres to Gigajoules.
7. Finance plan or service call charges.
8. The cost of the natural gas supply that you use. If you have a contract with a Gas Marketer other than Enbridge Gas New Brunswick, you may be billed separately for your supply.
9. Shows that you have signed up for the Pre-Authorized Payment Plan.

Please return this portion with your payment or make payment in full at any chartered bank before due date.  
Veuillez rendre cette partie avec votre paiement en totalité ou déposer le paiement complet avant son échéance, dans une banque à charte.

Service: **DOE, JOHN  
123 MAIN STREET**

Account number: 001-1234567-000  
Total amount paid: \$167.59  
Payable by due date: 25-Jul-2009  
Due Date (Current Charges): \$169.93  
Payable after due date

**DOE, JOHN  
123 MAIN STREET  
ANYWHERE NB A1A 1A1**

ENBRIDGE  
Enbridge Gas New Brunswick  
Enbridge Gaz Nouveau-Brunswick

Billing date: 02-Jul-2009  
Due Date: 25-Jul-2009  
Account number: 001-1234567-000  
Bill no.: 2008081501  
Billing and service enquiries: 1-800-994-2762

Bill Summary:  
Service: DOE, JOHN  
123 MAIN STREET  
Meter Number: 2121525  
Billing period days: 32

Amount previously billed: \$0.00  
Total payment: \$0.00  
Unpaid balance: \$156.00  
Total current charges: \$158.34  
Payable by due date:  
Payable after due date:

Current Bill Details:		Reading	To	From	To	Consumption	Unit	Unit Rate	Total Charges
Read	45	100	01-Jun-2009	02-Jul-2009					
Gigajoule conversion factor = 0.04062023						\$5.00 CM	2.23 GJ		\$16.00
Enbridge Gas New Brunswick Gas Distribution Charge			01-Jun-2009	02-Jul-2009		2.23 GJ	\$7.6212		\$17.00
Customer Charge (SGSRE)			01-Jun-2009	02-Jul-2009					\$59.22
Delivery Charge (SGSRE)									\$35.82
Finance Plans									
- Finance Plan Interest						2.23 GJ	\$8.55		\$19.07
Commodity Charges - Your commodity contract with Enbridge Gas New Brunswick ends Mar. 31, 2010.						0.14 GJ	\$8.55		\$1.20
Commodity-related enquiries can be made @ 1-866-343-8427			01-Jun-2009	30-Jun-2009					
Gas Supply Charge \$10			01-Jul-2009	02-Jul-2009					\$19.20
EGNB HST reg no R89936 2016 RT0001									
PRE-AUTHORIZED PAYMENT									
YOUR ACCOUNT IS ON THE PRE-AUTHORIZED PAYMENT PLAN. WE SHALL REQUEST 'PAYABLE BY DUE DATE' AMOUNT FROM YOUR BANK ON THE DUE DATE ABOVE									\$19.20
Total H.S.T									\$167.59
Total current charge									\$167.59

SAMPLE ONLY

10. The total amount due including any previously unpaid charges.
11. The total amount payable after the due date. A charge of 1.5% is calculated to the total outstanding balance.
12. The gas consumption in cubic metres based on the meter reading.
13. The gas consumption in GJ.
14. The customer charge is a monthly fixed charge to help cover costs such as meter reading, pipeline maintenance, customer support services, and 24-hour emergency service.
15. The delivery charge is a charge for the distribution of natural gas through our pipeline to your property.