



**Liberty**<sup>®</sup>

Your NB Gas Utility  
Report Card

# 2023

homeowners saved

# 25%

compared to electricity

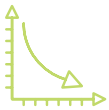
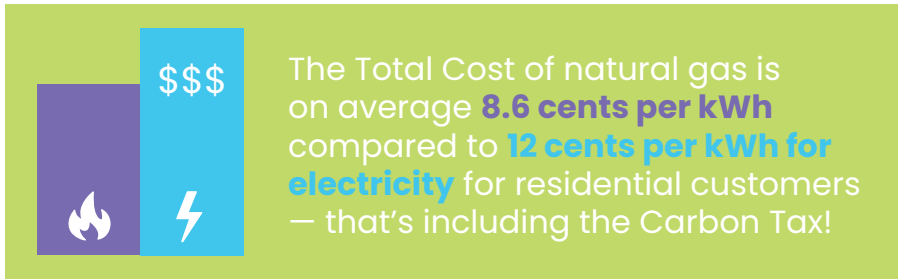
businesses saved

# 34%

compared to No. 2 oil

# 75 years

... that's how long it'll be before the average gas customer has an outage, compared to 2.42 outages **every year** for electricity



Even with the Carbon Tax, the Total Cost of Natural Gas has **reduced 11%** on average since 2014



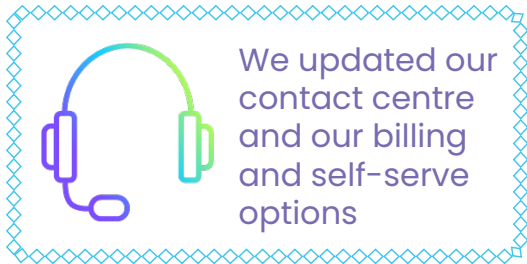
Natural gas saved New Brunswickers **\$72 million** in the last 5 years



Investing in **green energy**, with our agreement with Nu:ionic Technologies, will develop a **hydrogen production system** in NB



30% of our fleet vehicles are **hybrids** and we introduced an **idling policy**



We updated our contact centre and our billing and self-serve options



Recipient of the Canadian Gas Association's **Corporate Safety Award** for the **3rd year in a row**

Your NB Gas Utility at a glance:

- **12,500** customers in **14** communities
- Operate & maintain over **1,200 km** of pipeline
- **96** employees in **3** cities (Fredericton, Moncton & Saint John)
- Invested over **\$500 million** in New Brunswick