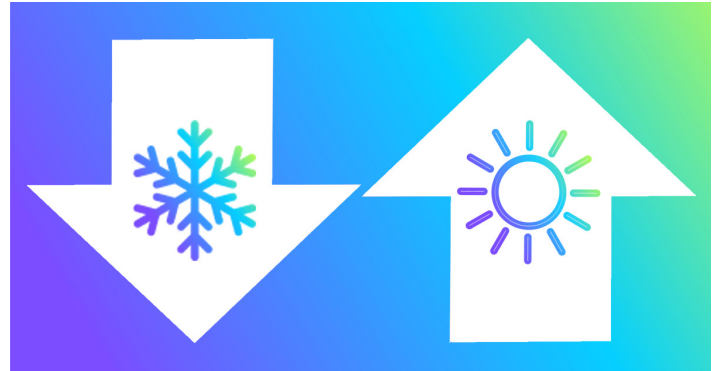


Additional News



We Dare You – Give Paperless Billing a Try

If you aren't already enrolled in Paperless Billing, what are you waiting for? Here's a preview of some of the benefits you'll experience when you sign up for Paperless Billing:

- **Secure and timely** – Receive a link through email or text when your bill is ready. Don't lose another bill in the mail or in a pile.
- **Convenient** – Access and pay your bill anytime, anyplace. Combine Paperless Billing with notifications and automatic payment plan for ultimate peace of mind.
- **Eco-friendly** – Help protect our natural resources by reducing one paper bill at a time.
- **Less is more** – No clutter. No return postage.

Not for you? Not a problem! Simply toggle back to paper statement in My Account.

Get started today by signing in to My Account or **scan the QR code** for more information.



Predictable Billing During Extreme Weather

The New Brunswick Energy and Utilities Board approved Liberty's proposal for a Weather Normalization Adjustment (WNA) for the Small General Service (SGS) rate class. A WNA mitigates the impact abnormal weather has on gas consumption.

A WNA works by adjusting customer rates during the heating season (October to May) to account for weather-related variances in usage:

- When weather is colder-than-normal, rates may be adjusted downward, or decreased, through the WNA to prevent a revenue level surplus.
- When weather is warmer-than-normal, rates may be adjusted upward, or increased, through the WNA to prevent a revenue level deficit.

Starting February 1, 2025, you will see a new line item on your bill called "Weather Normalization adj."

Scan the code with your phone to learn more.



Safety

Keep Meters and Vents Clear of Snow and Ice

During winter months, it's important to keep your utility meter clear of snow and ice so it will operate properly. If snow does build up around your meter, clear it using a broom or a snow brush to prevent damage to the meter. If you have a boiler, furnace, or water heater that vents through the side of your property, be sure to keep snow away from vents. Neglecting to do so could cause airflow to be blocked, which could result in gas migrating back into the building. Visit the "Safety" section of www.libertyenergyandwater.com for more information.

