

Account Information

Customer Name: **SAMPLE BUSINESS**
Service Address: 123 MAIN ST, ANYTOWN NB CA E3C 1A2
Account Number: 000000000000



What do I owe?

\$198.03

How much did I use?

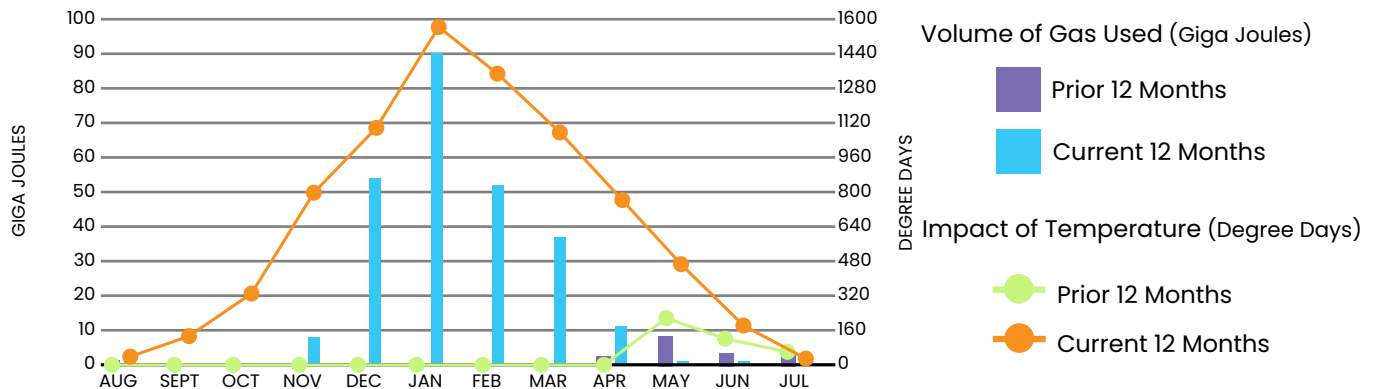
2.07

Giga Joules

When is it due?

Aug 22, 2022

Your Monthly Gas Use At a Glance



Important messages from Liberty

- IF YOU SUSPECT A GAS LEAK:** LEAVE the area immediately. DO NOT smoke, use a phone or cell phone, turn on/off any lights or appliances or operate any vehicle or equipment that could cause sparks. If you suspect a gas leak, don't wait! Leave the area and call our emergency number at 800-994-2762 or call 9-1-1.

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



LATE PAYMENT FEE:

Payments received after the due date are subject to a 1.50% fee per month late.

Account Number: 000000000000
Service Address: 123 MAIN ST
Bill Date: 29-JUL-2022
Due Date: 22-AUG-2022

\$198.03

Amount Due

Amount Enclosed

REMIT TO:

LIBERTY UTILITIES NB
440, CHEMIN WILSEY ROAD, SUITE/PIÉCE 101
FREDERICTON NB E3B 7G5 CANADA

SAMPLE BUSINESS
123 MAIN ST
ANYTOWN NB CA E3C 1A2

10642000038243290000198037

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Understanding Your Bill

For additional information please visit www.LibertyEnergyandWater.com.

Your Monthly Gas Use At a Glance

Cubic Metres (m3) or Centa-cubic Feet (CCF): Unit used to measure the volume of gas you consumed, displayed on your meter.

Degree Day: A measure of coldness based on the extent to which the daily mean temperature falls below 65°F. For example, on a day when the average temperature is 35°F, there would be 30 degree days experienced.

Gigajoule (GJ): A metric energy measure. Cubic metres (or centa-cubic feet) are converted to Gigajoules (GJ) for your natural gas bill. One GJ of natural gas equals approximately 26 litres of fuel oil, 40 litres of propane or 278 kilowatt hours of electricity.

Charges

Commodity Charge: A \$/GJ charge for the natural gas supply that you use. You may have Liberty supply for your gas or you may have a signed contract with an independent licensed Natural Gas Marketer.

Customer Charge: A monthly charge for meter readings, pipeline maintenance, customer support and 24-hour emergency services. (Applicable to all rate classes, except CGS.)

Demand Charge: A \$/GJ charge applicable only to customers in the CGS and ICGS rate classes who enter into an agreement to consume a minimum amount of natural gas every day.

NB Tax on Carbon Emitting Products: New Brunswick carbon tax for natural gas and the amount of natural gas you used. For more information visit the Government of New Brunswick website at www.gnb.ca.

Provincial Investment in Distribution System: Credit equal to the amount of the NB tax on carbon emitting products.

Rate: This code represents the rate used to calculate your bill.

Rate Classes:

SGS Small General Service	CGS Contract General Service
MGS Mid-General Service	ICGS Industrial Contract General Service
LGS Large General Service	OPS Off-Peak Service

Read Type (Actual): If we are unable to read your meter we will estimate your consumption for the month.



Important Information

Customer Service: 800-994-2762

Emergency: 800-994-2762 option 1

Dig Safe: ClickBeforeYouDig.com

Website: www.LibertyEnergyandWater.com

Social Media: @LibertyUtil_NB



Other Information

General Correspondence

Please remember your 12-digit account number on any correspondence to us. Contact us if you have had a change in mailing address or name.

Mail to:

Liberty, 440, chemin Wilsey Road, Suite/pièce 101
Fredericton NB E3B 7G5 Canada

Contact the New Brunswick EUB

Liberty is regulated by the New Brunswick Energy and Utilities Board. For more information, call 866-766-2782 or visit www.nbeub.ca.

Your Consumption

Your meter will measure the volume of natural gas delivered to your property. Your current meter reading (or estimate), minus your previous meter reading equals your volume of gas consumed in cubic metres (or centacubic feet) for the current period.

Liberty will convert the volume consumed into energy consumed using a Gigajoule (GJ) Conversion Factor. This factor represents the average energy content contained in each cubic metre (or centra-cubic feet) of natural gas. The conversion factor used for each bill will be based on the average daily energy content of natural gas received during the billing period.

Estimations

If, for any period, a meter fails to register the quantity of gas supplied, then the quantity supplied during the period will be estimated based on the average daily volume registered by the new meter, or on the quantity of gas previously used during a corresponding period in the previous year.

Privacy

Liberty respects customer privacy. We are committed to maintaining high standards of confidentiality and protection of your personal information. If you have any questions regarding our use of your information, please refer to our privacy policy on our website.

Payment Options



Pre-authorized Payment or At Your Financial Institution

- Pay your bill automatically
- Pay through your financial institution



Online

www.LibertyEnergyandWater.com



Phone

800-994-2762



Mail Payments

Liberty NB
440, chemin Wilsey Road, Suite/pièce 101
Fredericton NB E3B 7G5 Canada



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (BBP)/Levelized Budget Billing (LVL)

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget/Levelized Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the Remaining Installment Plan amount to be billed.

Account Activity for Your Natural Gas Service from 06/23/2022 - 07/28/2022

Rate: MGS - Mid General Service

Next Scheduled Meter Read Date: 08/26/2022

Point of Delivery ID: 00000000000000000000



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	CCF Used	Gigajoule Conversion Factor	GJ
NB000000	Actual	36	6/23/22 - 7/28/22	2475	2456	19	0.108960	2.07

What am I paying for?

Additional messages

Previous Balance	\$	81.83
Payment(s) Received as of 07/29/2022	\$	0.00
Balance Forward	\$	81.83

Your commodity contract with Liberty Utilities ends 03/31/2023. Commodity-related enquiries can be made at Liberty Utilities.

Current Charges

DELIVERY CHARGES	QUANTITY USED	COST PER GJ		
Customer Charge			\$	50.00
Delivery Charge	2.07 GJ	\$ 10.9712	\$	22.71
TOTAL DELIVERY CHARGES			\$	72.71
GAS CHARGES	QUANTITY USED	COST PER GJ		
Commodity Charge	2.07 GJ	\$ 13.6900	\$	28.33
TOTAL GAS CHARGES			\$	28.33
MISCELLANEOUS CHARGES AND CREDITS				
NB Tax On Carbon Emitting Products			\$	5.27
Provincial Investment In Distribution System			\$	-5.27
TOTAL MISC. CHARGES AND CREDITS			\$	0.00
TAX CHARGES				
HST (R89936 2016 RT0001)			\$	15.16
TOTAL TAX CHARGES			\$	15.16
TOTAL CURRENT CHARGES			\$	116.20

Total Amount Due

\$ 198.03



energy and water for life

PAGE INTENTIONALLY LEFT BLANK