SCHEDULE 4.3

2013 Actuals to Budget Explanations

2013 Actuals to Budget

Overview

For comparative purposes, variance explanations compare 2013 actual results to the 2013 Budget.

Revenue

The table below summarizes EGNB's 2013 Actual gas distribution revenue, miscellaneous operating revenue, allowance for funds used during construction ("AFUDC") and installation services margin with comparisons to 2013 Budget.

Table	1
Reven	ue

		(1)		(2)		(3)=(1)-(2)	
Line			2013	2013		2013	
No.	(in thousands of dollars)	Actual		Budget		Budget Varia	
1	Operating Revenue						
2	Gas Distribution	\$	44,208	\$	41,580	\$	2,628
3	Miscellaneous		429		175		254
4	Allowance for Funds Used During Construction		45		42		3
5			44,682		41,797		2,885
6	Services & Inspection						
7	Revenue		725		590		135
8	Cost of Goods Sold		(489)		(383)		(106)
9			236		207		29
10	Total Revenue	\$	44,918	\$	42,004	\$	2,914

Operating Revenue

- Gas Distribution Revenue: actual gas distribution revenues were \$2.6 million over budget primarily due to higher than forecasted distribution rates (\$2.1M) and colder than normal weather (\$0.5M).
- Miscellaneous Operating Revenue: miscellaneous revenues ended 2013 \$254K over budget, primarily due to late payment charges collected from customers (\$207K), interest income (\$66K), other customer charges and fees (\$7K), and ABC revenue (\$5K) all being greater than forecast, partially offset by a loss on disposal of assets (\$31K).

AFUDC was \$3K over budget, with the primary driver for this variance being higher than budgeted monthly balances in the Construction Work in Progress ("CWIP") account, of which AFUDC is calculated on.

Services & Inspection Margin was \$29K over budget, primarily due to unfinished 2012 installation jobs completed in 2013.

Expenses

Below is a summary of EGNB's 2013 Actual operating and maintenance expenses, bad debt expense, amortization of property, plant and equipment, municipal and other taxes, interest on amounts due to associates and affiliates and other interest and amortization of deferred development costs with comparisons to the 2013 Budget.

Table 2
Operating Expenses

		(1)		(2)		(3)=(1)-(2	
Line			2013		2013		2013
No.	(in thousands of dollars)		Actual	E	Budget		ariance
1	Operating Expenses						
2	Operating and Maintenance Expenses	\$	13,489	\$	13,870	\$	(381)
3	Bad Debt Expense	*	327	*	226	Ψ	101
•	244 2 431 274 4114		5				
4	Amortization of Property, Plant and Equipment		7,271		7,459		(188)
-	, — qp		.,		.,		()
5	Municipal and Other Taxes		1,190		1,195		(5)
•			.,		.,		(0)
	Interest on Amounts Due to Associates and						
6	Affiliates and Other Interest		9,230		8,473		757
•			0,200		0,		
7	Other Expenses		15		_		15
-							. •
8	Amortization of Deferred Development Costs		2,898		2,908		(10)
			_,000		_,,,,,		(.5)
9	Total Expenses	\$	34,420	\$	34,131	\$	289
		<u> </u>	5.,0	Ψ	J ., . J .	Ψ	

Operating and Maintenance ("O&M") Expenses

EGNB manages its O&M expenses, excluding incentives, at an aggregate level, where EGNB will try to offset increased costs in certain areas with cost reductions or savings in other areas of the organization.

EGNB has grouped its O&M expenses based on major cost categories rather than departments, as seen in the regulatory financial statement format filed with the Board.

Table 3
Operating and Maintenance Expenses

		(1)	(2)	(3)=(1)-(2)
Line		2013	2013	2013
No.		Actual	Budget	Variance
		Actual	Dauget	variance
1	Labour and Benefits	\$ 8,485	\$ 9,190	\$ (705)
2	Admin/Office Expenses	323	420	(97)
3	Computer and Telecom Services	286	352	(66)
4	Professional Consulting	4,015	2,051	1,964
5	Travel and Training	242	253	(11)
6	Advertising and Promotions	354	414	(60)
7	Incentives	24	225	(201)
8	Tools and Safety	112	167	(55)
9	Fleet	489	564	(75)
10	Facilities	679	666	13
11	Insurance	358	342	16
12	NBEUB Assessments	328	750	(422)
13	Corporate Allocations	1,218	1,613	(395)
14	Gas Transportation and Related Activities	1,719	1,901	(182)
15	Total O&M Prior to Capitalization	18,632	18,908	(276)
16	Property, plant & equipment	5,143	5,038	105
17	Total Capitalized	 5,143	5,038	105
18	Total O&M Expenses	\$ 13,489	\$ 13,870	\$ (381)

EGNB's 2013 Actual O&M expenses were \$0.28 million, or 1.5%, under budget, with the principal driver for this variance being lower than budgeted Labour and Benefits (\$705K) due to lower salaries and other compensation (\$762K) and lower employee training and development (\$68K), partially offset by an increase in benefits (\$69K) and relocation and recruitment costs (\$56K). Other drivers of this variance include lower NBEUB Assessments (\$422K) due to lower than anticipated hearing activity and Public Intervenor costs, lower Corporate Allocations (\$395K) due to lower corporate shared services fees, and gas transportation and related activities (\$182K) due to higher than anticipated recovery of the Firm Service Agreement costs for capacity on the Maritimes and Northeast Pipeline. Offsetting these variances was higher than budgeted professional consulting spending (\$1.96 million) primarily due to legal expenses in response to 2012 legislative changes (\$1.44 million), higher than budgeted construction contract service charges (\$304K) primarily due to increased costs for stand by and on call premiums during the transition period from a third party contractor to in-house construction, higher audit

fees than budget due to a full audit when budget assumed reduced audit requirements (\$113K), higher affiliate charges due to a budget omission for a portion of call center services (\$50K) and higher third party consulting charges in the marketing department than budgeted (\$79K). Other variances within individual O&M expense categories are primarily due to:

- Admin/Office Expenses: administration and office expense costs were \$97K under budget primarily due to lower overhead costs (\$62K), printing and stationary costs (\$22K), copier costs (\$15K), and equipment repair costs (\$4K), partially offset by an increase in materials and supplies costs (\$4K) and other outside services (\$2K).
- Computer and Telecom Services: computer and telephone related ("telecom") services were \$66K under budget, primarily due to lower cell phone costs (\$27K), photocopier costs (\$16K), office telephone costs (\$16K), IT software maintenance costs (\$4K), pager costs (\$2K), other rents and leases costs (\$2K), partially offset by an increase in IT telecom services costs (\$1K).
- Travel and Training: travel and training costs were \$11K under budget, primarily due to lower ground transportation costs (\$39K), partially offset by an increase in airfare, accommodations and meals costs (\$22K) and conference and training costs (\$6K).
- Advertising and Promotions: advertising and promotion expenditures were \$60K under budget due to a reduction in advertising spending (\$22K), sponsorships (\$28K) and trade and civic membership costs (\$10K).
- Incentives: incentives expenses were \$201K under budget due to implementation of a Board decision to capitalize incentives to PPE over a 5 year period.
- Tools & Safety: tools and safety were \$55K under budget due to lower associated public awareness costs (\$32K), lower uniform and protective clothing costs (\$19K), tool costs (\$10K), and safety materials and supplies costs (\$5K), partially offset by an increase in Right of Way fees (\$11K).
- Fleet: fleet costs were \$75K under budget, primarily due to lower fuel and maintenance costs (\$90K), partially offset by an increase in lease and licensing costs (\$15K).
- Facilities: facilities expenditures were \$13K over budget primarily due to higher than budgeted lease costs (\$33K) largely driven by pipe storage costs, partially offset by lower than budgeted office repairs and maintenance costs (\$14K) and utility costs (\$6K).
- Insurance: insurance costs were \$16K over budget due to an increase in executive risk (\$129K) and automobile insurance premiums (\$34K), partially offset by decreases in liability insurance costs (\$141K), broker insurance (\$4K) and crime insurance rates (\$2K).

Amounts capitalized to Property, Plant and Equipment are \$105K over budget due to capitalized legal costs (\$628K), offset by realized savings within O&M departments (\$280K), discontinuance of capitalizing incentive costs through O&M (\$218K) and changes in capitalization rates (\$25K).

Other Operating Expenses

Bad Debt Expense was \$101K over budget due to higher than forecasted account receivable balances considered at risk at year end 2013.

Amortization of Property, Plant and Equipment was \$188K under budget due to the timing and nature of capital expenditures and an overall reduction in capital expenditures planned compared to budget.

Municipal and Other Taxes were \$5K under budget primarily due to a decrease in municipal property tax rates for 2013.

Interest on Amounts Due to Associates and Affiliates and Other Interest was \$757K over budget due to a higher (6.03%) than budgeted (5.52%) weighted average regulated cost of debt.

Other Expense was \$15K over budget due to inventory write-downs caused by damages and outdated equipment.

Amortization of Deferred Development Costs was \$10K under budget due to lower than budgeted amortization on Development O&M capitalized costs.

Rate Base

Information with respect to EGNB's year end Rate Base and the levels of Property, Plant and Equipment, Development O&M capitalized costs, Working Capital allowance and other elements within rate base are provided below.

Table 4 Rate Base

		(1)			(2)		3)=(1)-(2)
Line			2013		2013		2013
No.	(in thousands of dollars)	Actual		Budget		Variance	
1	Property, plant and equipment	\$	173,933	\$	174,026	\$	(93)
2	Development O&M capitalized costs		97,201		97,134		67
3	Franchise fee		425		425		-
4	Term deposit		2,971		2,978		(7)
5	Working capital allowance		1,621		1,486		135
6	Regulatory Deferral		-		-		
7	Rate Base	\$	276,151	\$	276,049	\$	102

Property, Plant and Equipment was \$93K under budget primarily due to reductions in capital spending (\$1.0 million), disallowed legal expenses (\$719K) and lower than budgeted depreciation (\$53K), partially offset by timing of the opening balances from budget to actuals (\$1.8 million).

Development O&M Capitalized Costs were \$67K over budget due to amortization lower than budgeted.

Term deposit costs were \$7K under budget, primarily due to the timing of the payment of the interest earned.

Working Capital Allowance was \$135K greater than budget, due to higher than budgeted prepaid balances (\$511K), partially offset by lower than budgeted inventory balances (\$376K).

Other Regulated Assets & Liabilities

Information with respect to EGNB's Other Regulated Assets & Liabilities is provided below.

<u>Table 5</u>
Other Regulated Assets & Liabilities

			(1)		(2)	((3)=(1)-(2)
Line			2013		2013		2013
No.	(in thousands of dollars)		Actual	E	Budget		Variance
					<u> </u>		
1	Other Regulated Assets						
2	Cash and Short Term Investments	\$	8,697	\$	10,717	\$	(2,020)
3	Accounts Receivable		19,941		13,607		6,334
4	Inventory		1,110		1,463		(353)
5	Long term Receivable		2,019		2,992		(973)
		_				_	
6	Total Other Regulated Assets	\$_	31,767	\$	28,779	\$	2,988
7	Other Regulated Liabilities						
8	Due to Affliated Companies	\$	25,000	\$	9,712	\$	15,288
9	Accounts Payable		12,648		4,983		7,665
10	Long Term Payable		2,115		-		2,115
11_	Long Term Deferred Post Employment Liabilities		1,001		2,464		(1,463)
12	Total Other Regulated Liabilities	\$	40,764	\$	17,159	\$	23,605

Other Regulated Assets & Liabilities are a function of the annual operations of EGNB and fluctuate with changes in operating revenues and expenses.

Cost of Capital Summary

Information with respect to EGNB's Cost of Capital is provided below.

Table 6							
Cost of	Capital						

	 (1) 2013 Actual	(2) 2013 Budget	(3)=(1)-(2) 2013 Variance
Principal Debt Equity	\$ 124,500 141,857	\$ 160,339 127,853	\$ (35,839) 14,004
Return (\$) Debt Equity	9,212 12,779	8,457 7,847	755 4,932
Approved rates Debt Equity	6.03% 10.90%	5.52% 10.90%	

EGNB finances its operations through a combination of equity and debt financing.

Equity was \$14.0 million above budget as a result of the continued suspension of distributions to shareholders since 2010. Debt was \$35.8 million less than budget due to EGNB not taking any incremental new long term debt and the retirement of debt notes not renewed in 2013.

Actual debt rates were higher than budgeted on debt renewed in 2013 resulting in a higher than budgeted regulated cost of debt (0.51%).